

Claims Technical Advisor

Vizance is adding a Claims Technical Advisor to our Risk Management (Commercial Lines) team. This role will work closely with the Senior Claims Advisor to oversee the claims process with our commercial clients and ensure that their situations are handled as effectively as possible, while also providing ongoing support. This is a new role, due to growth, with room for advancement.

WHY JOIN VIZANCE?

Vizance has over 185 associates in 9 locations throughout Wisconsin and is among the top 1% of all insurance agencies in the United States, based on agency revenue. We have earned several awards, including Top Workplaces, Best Places to Work, Future 50, and Fastest Growing Firms, and we are proud to be a Minority-Owned Business Enterprise (MBE).

WHAT YOU WILL DO AT VIZANCE

- Provide an outstanding client experience to our clients
- Generate and maintain professional reports
- Research and respond promptly to requests from clients and internal partners
- Assist in overseeing carrier handling of claims
- Work with claims adjustors to ensure that requests are appropriately managed
- Serve as a liaison between Vizance clients and carriers, resulting in timely resolution
- Data entry

WHAT YOU WILL BRING TO VIZANCE

- Customer service mindset
- Willingness to obtain Wisconsin Insurance license (expenses paid by Vizance)
- Deadline-driven and detail-oriented personality
- Great attitude and excitement for joining a growing company

WHAT YOU WILL LIKE ABOUT BEING AN ASSOCIATE AT VIZANCE

- Competitive total compensation package
- Comprehensive benefits including medical, dental, vision, life, and disability insurance
- 401(k) match
- Paid training and education
- “Associate First” culture with multiple events throughout the year
- Security of working for a stable, independent agency with a strong history of growth and a defined path for internal succession
- Career growth and advancement opportunities

If you are looking for a promising career in a growing organization, then we want to hear from you!

Apply at vizance.com/careers

